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Patrick Maguire  
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Dear Mr. Maguire

My submission to the *Boston Globe* was made in response to some continuing misinformation about the unprecedented offer we have made to our former housekeepers in Boston. It was drafted and submitted some time ago and indeed we certainly did not intend for it to appear on Christmas.

What other business in Boston or elsewhere do you know of that has offered a comparable package of a new job or training with pay to employees that they were forced to lay off? Some of the questions you pose do not properly or easily lend themselves to the format you have presented. Your inquiry regarding WARN, for example, applies the wrong number for the coverage analysis and would require a substantive legal discussion of WARN. We did not take any steps to avoid WARN, nor did we intentionally mislead our employees. As we have said in previous statements, our decision was made as a result of one of the most severe revenue declines in the history of the hospitality industry and only after deploying other cost cutting measures. This decision, like the layoff decisions that have impacted millions of Americans during these difficult economic times, unfortunately has a harsh impact. We believe by providing severance pay, continued health benefits and securing jobs at a good rate of pay, we have demonstrated our commitment to support the former housekeeping associates in the transition.

Unfortunately, it is clear that others are disregarding the best interests of our former associates to further their own agendas by instructing the former employees to reject the new jobs we secured for them. Each one of the former housekeeping associates still has the opportunity to take a new, fulltime job with health benefits at the same pay level as their Hyatt position guaranteed through 2010.

It is our hope that our former housekeeping associates who still have not accepted a job will reconsider their decision and accept the full time jobs we have secured for them. We respect the fact that that they are under considerable pressure to stay unemployed.

Thank you for the opportunity to respond to your inquiry.



Philip Stamm  
General Manager